

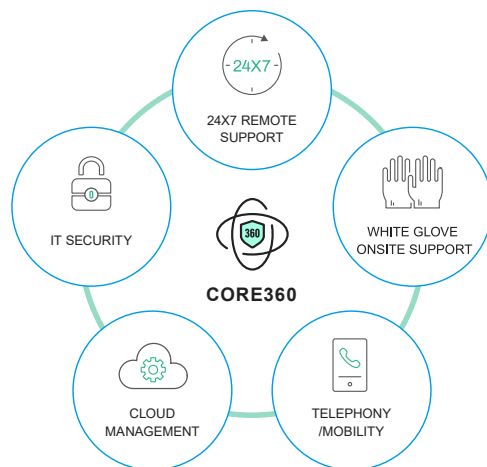
# Core360

Complete IT Support Built  
Around Your Organization

## Your IT Support Challenge Solved

360 Support is a suite of support, monitoring, and management solutions designed to secure and enhance an organization's IT operations for optimal business performance. With remote and onsite technical support services, organizations are fully covered – from end-user support and trouble ticket tracking to infrastructure maintenance, monitoring, security, and more.

**Core360** support is powered by Coretelligent's remote management and monitoring system (RMM), which proactively monitors critical infrastructure around the clock. The monitoring system is configured with specific



templates for various hardware and software packages, enabling granular monitoring, alerts, and escalations to notify Coretelligent of potential issues. This enables Coretelligent's engineers to immediately go to work investigating, identifying, and remediating issues when they are alerted to a potential problem. They are committed to bringing every support request to prompt resolution while delivering a superlative customer experience.

## BENEFITS

**Security Operations Center (SOC):** watches over your infrastructure in real time, all the time.

**Customized IT Roadmap:** with ongoing strategic recommendations to stay ahead of the competition.

**Cut Costs, Not Corners:** Lowering Operational Overhead and Labor Expenses"

**Simplify Staffing:** Easing IT Management to Empower HR for Strategic Hiring

**Boost Your IT Efficiency:** Proactive Solutions to Prevent Issues and Minimize Downtime

## KEY SERVICES

- » 24/7/365 critical infrastructure monitoring and management
- » Onsite and remote support
- » Customized IT roadmap with ongoing strategic recommendations to stay ahead of the competition
- » Total infrastructure security and data protection
- » Comprehensive project management
- » Complete infrastructure maintenance

# End -To-End IT Support 24 Hours a Year, 365 Days a Year

Organizations benefit with a highly responsive and communicative team of technical experts at their service for a personalized customer experience.

Our dedicated experts are proactive problem solvers who can design, implement and manage complex IT infrastructures, providing only practical technology solutions that enable companies to flawlessly perform and stay competitive.

## About Coretelligent

As a leading provider of comprehensive managed IT, cybersecurity, digital transformation, DevOps, IT strategy, and more, Coretelligent enables organizations to seamlessly power and grow their businesses.

Founded in 2006 and led by world-class technology experts, Coretelligent's core services are utilized by top-tier organizations in the financial services, life sciences, legal, and technology industries, among others.

Coretelligent's headquarters is in Needham, MA, with strategic offices located in New York City, Atlanta, Stamford, Scarborough, and the San Francisco Bay area; with expanded support locations in Dallas, Los Angeles, Philadelphia, Tampa, Washington, DC, and West Palm Beach.

## REGIONAL OFFICES

**Boston**  
Headquarters

**Atlanta**

**Chicago**

**Dallas**

**Houston**

**Los Angeles**

**Maryland**

**New York**

**Norwalk**

**Philadelphia**

**Portland**

**San Francisco**

**Tampa**

**Virginia**

**Washington, D.C.**

**West Palm Beach**

### Tell Us Where You Need Us

Our services aren't restricted by address. Whether you need onsite talent, remote support, or a combination, we can help.

Reach out to learn more about Core360 by visiting [core.tech](https://core.tech) or calling (855) 841-5888.